



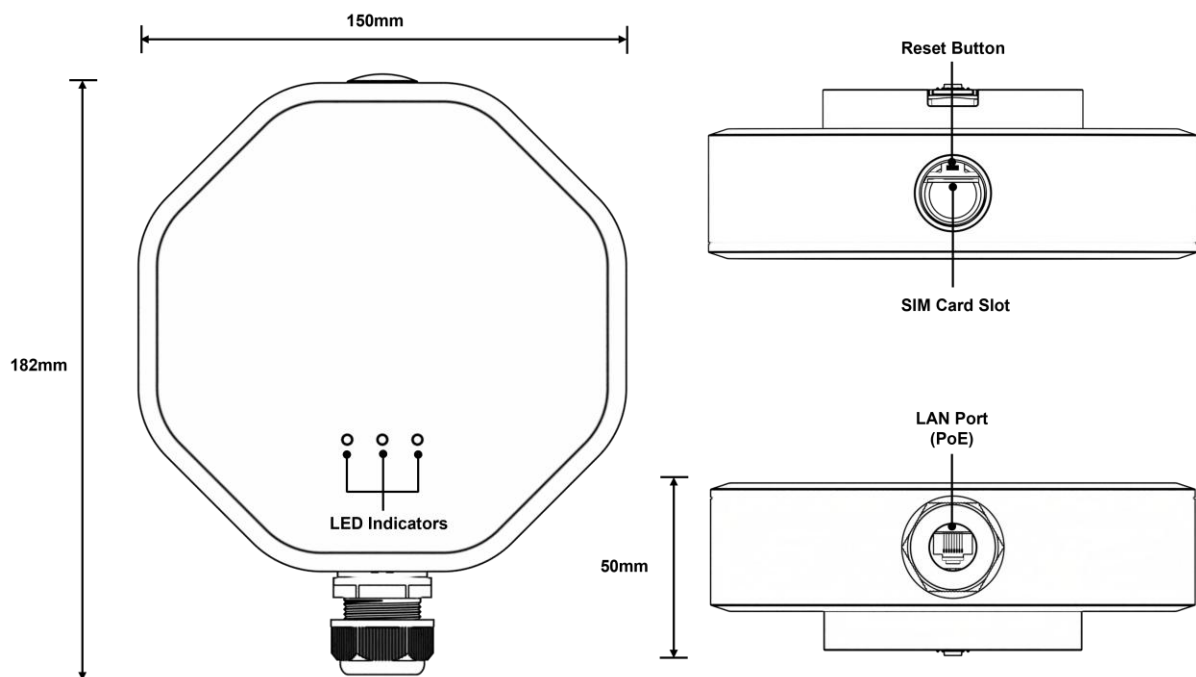
Quick User Guide

WDU

❖ Device Package

Products	Quantity
Main Unit	1
Bracket	1
Power Adapter	1
PoE Box	1
5m Ethernet Cable (Optional)	1
Screw Pack	4
Double-sided Tape	1
Window Mount Suction Cap	1
Static Cling Window Film	1
Quick User Guide	1

❖ Device External Interface



❖ Environmental Specification

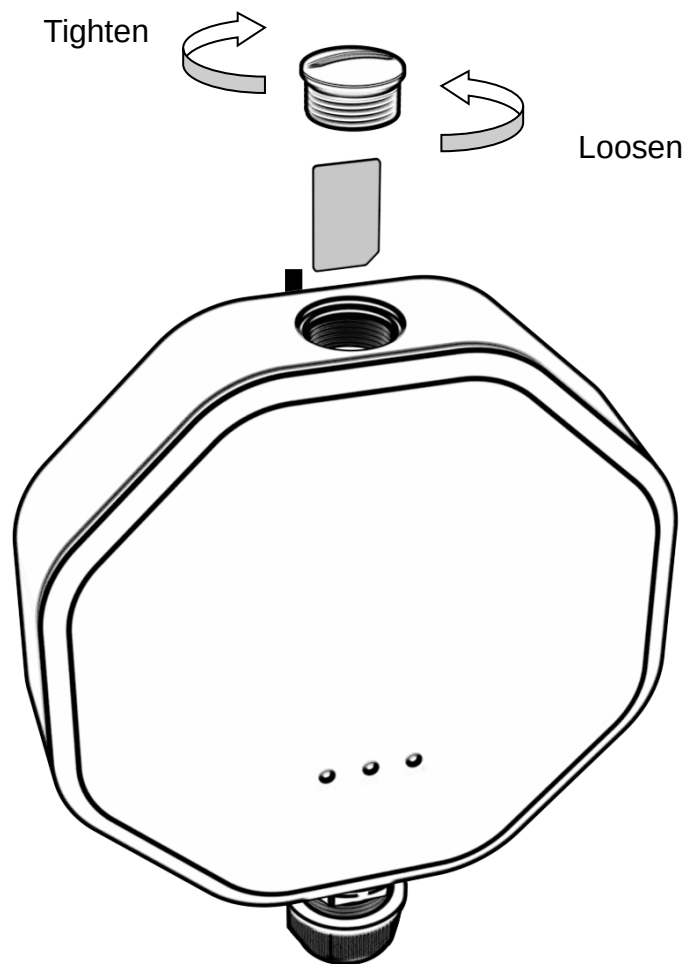
Feature	Specs.
Operating temperature	-40 to 55°C
Storage temperature	-45 to 85°C
Operating humidity	0 to 95%

❖ Getting Your Device Ready for Connection

Step 1

Insert the SIM CARD

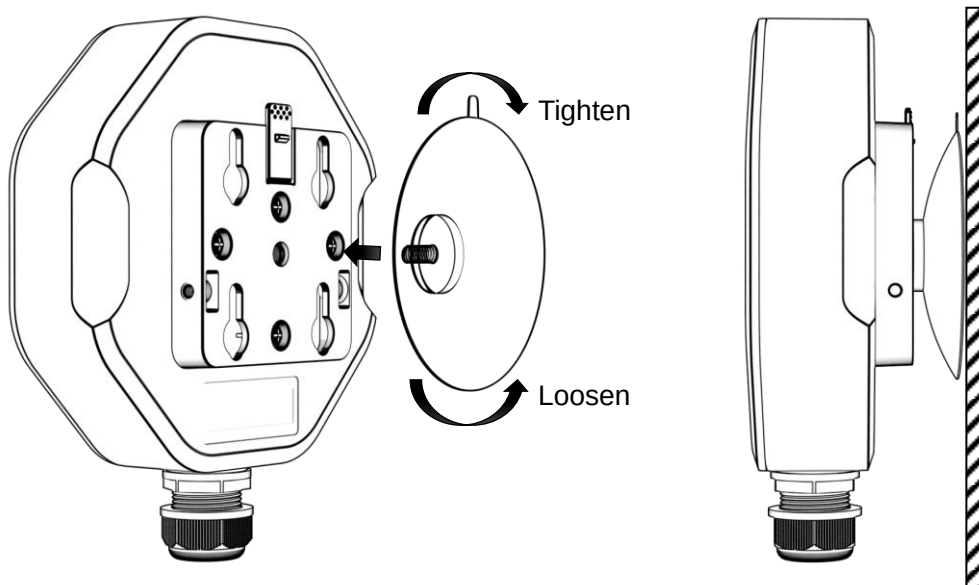
Before powering on the device, please insert the SIM card in the direction indicated on the bottom of the device.



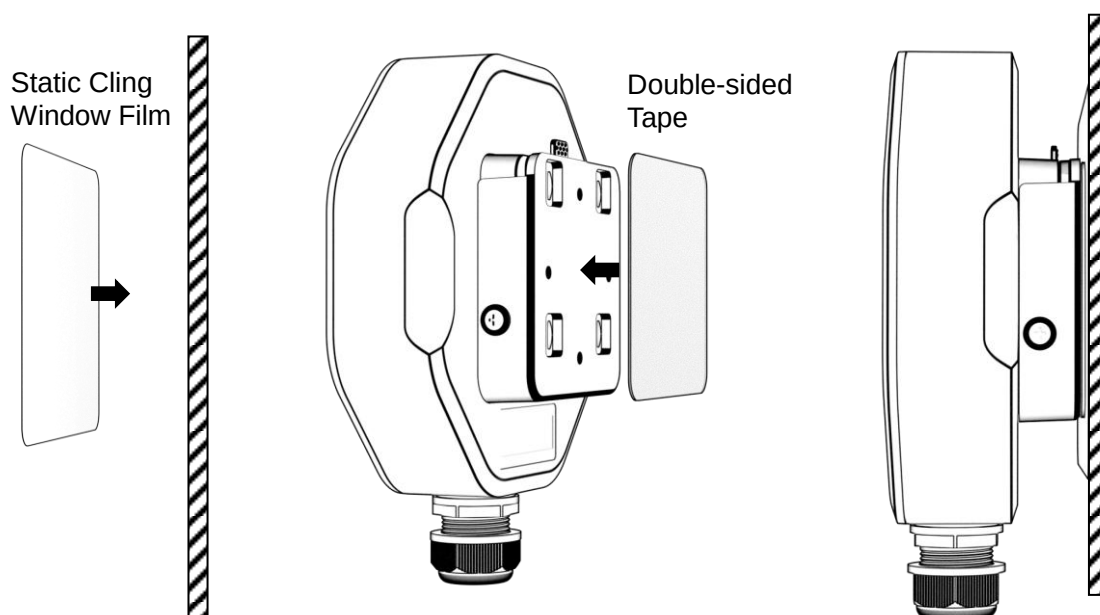
Step 2

Installing Main Unit

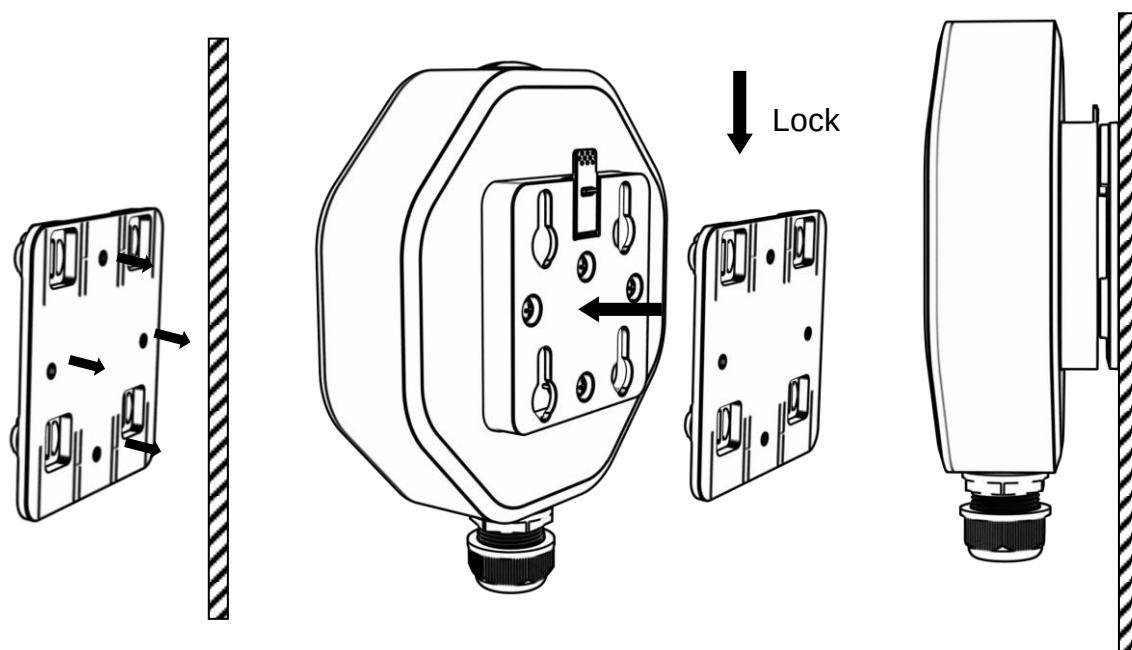
■ Window Mounting Option (Suction Cap)



■ Window Mounting Option (Double-sided Tape)



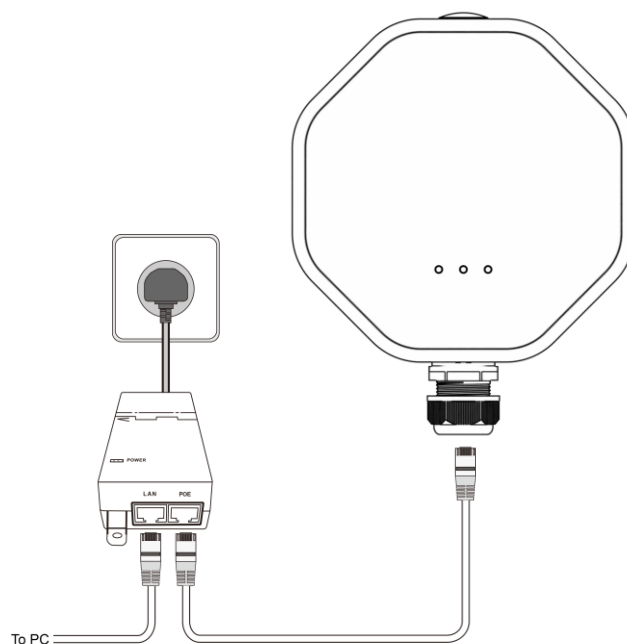
■ Wall Mounting Option



Step 3

Power on

Before connecting the AC power, use Ethernet cables to connect the device and user terminal respectively according to the label on the PoE adapter. After connecting the AC power, the SYS indicator light on the device will turn on.

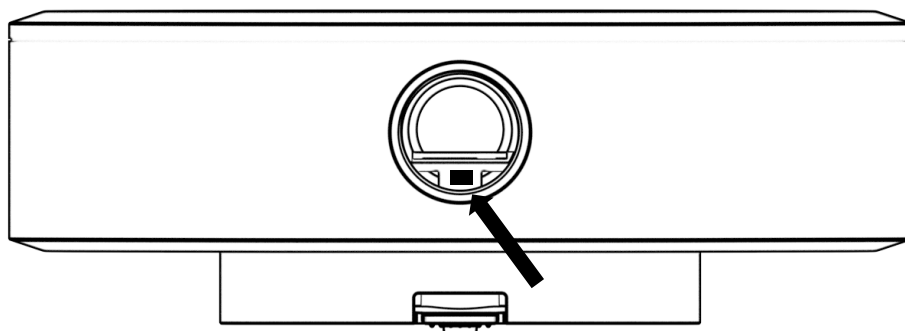


❖ LED Display

LED	Function	Descriptions
SYS	Power indicator	Blinking Green - Device is power on. Blinking Orange - SIM card is error. Green - System is up and running.
NET	WAN port status	OFF - NO wireless network access. Blue - 5G link is up and operational Green - 4G link is up and operational Orange - 3G link is up and operational
RF	LAN port status	Orange: -123dBm <= RSRP < -115dBm Green: -115dBm <= RSRP < -95dBm Blue: -95dBm <= RSRP

❖ Hardware reset

In case the operator forgets the login password, you can press down the reset button next to the SIM card slot for 5 seconds and wait unit the CPE has completed restart.



❖ FAQ and Troubleshooting

Problem	Description
My PC cannot connect to the CPE.	- Re-plug the PC Ethernet cable and check if the PC LAN connection is up or showing activity. - Check if the PoE power adapter LED is on. If it is not, check the power cord and make sure it is connected properly. Also verify that the AC power supply is available. - If the PC LAN shows no activity and PoE adapter LED is off but the power cord is connected properly and there is AC supply, then it is likely the power adapter is damaged. Please contact distributor to obtain replacement part.
My PC cannot acquire IP from the CPE.	- First check if the PC NIC interface is up and working properly. Then check the PC NIC configuration. If the device is running in router mode, then make sure the PC DHCP is enabled. Open the MS-DOS or CMD window, enter "ipconfig /release" and "ipconfig /renew" commands and see if PC can obtain IP correctly. - If the device is configured to operate in bridge mode, the PC NIC IP should be manually configured to be 192.168.0.X / 255.255.255.0 to gain access to the device WEB GUI. When you are done with the device configuration, the PC NIC IP should be reconfigured to use DHCP for proper LTE networking. - If the problem persists, please contact the operator or distributor for further diagnose.
My CPE networking is not working properly.	- You may want to check if the LTE connection is up and running properly. You can do this by login the WEB GUI and check the Interface Info page. - If the problem cannot be corrected by factory reset, please contact the operator or distributor for further diagnose.
I forget the login password and like to reset the unit to factory default.	- Please press down the reset button next to the SIM card slot for 5 seconds and wait unit the CPE has completed restart. - After the unit is reset to factory default, you can login using the default password.